

Supply of service parts for old type hoist (Notice)

We would like to thank you for your continued support of our products and wish your continued success and prosperity. Regarding the hoist roughly 30 years passed after the discontinuation of production, we have been supplying service parts for mainly on consumables; however, it is expected that it becomes impossible to continuously supply the same manner in the near future. Therefore, we would like to contact you the service deadline of the service parts shown below and kindly confirm the content accordingly. We appreciate for your consideration by all means and hoping to replace the existing product to the current product in the near future.

1. Subject model <Newly Added Models>

HY-A-VT-O~⑤ and VS-O~⑤type (Excluding -⑥type) Capacity: 7.5t or more
U-Z series

2. Service deadline

We will end all of service parts production with the order received on March 2023.

(The shipment will be arranged until the end of September 2023)

Please be informed that supply may be terminated before above deadline.

3. Requested matter

(1) The above products have already exceeded the design life of the product, and it is time to replace the product accordingly. Please consider updating to the current product in the near future.

(2) There are increase in number of service parts that cannot be supplied and cases where we may ask you to withdraw the sales quotation accordingly. (Example: Parts produced by mold, etc.)

Please request sales quotation to us case by case basis.

(3) Based on basic operation, service parts supply period for hoist and related equipment (saddles, etc.) is 11 years after the production is discontinued. We do our very best to supply service parts as much as possible; however, point of view in a variety of status quo, such as low frequency usage by the user that we cannot continue to supply service parts due to parts with little order record or deterioration of molds. Please contact regarding production that has been discontinued for 11 years.

(4) Some models that have finished supplying the service parts and there are shared parts based on the supplied models; however, for models that have finished supplying the service parts, warranty will not be covered including the service parts.

* Attachment: Mitsubishi Hoist & Related Device Model Change History

Subject	Supply of service parts for old type hoist (Notice)	Date of issue	December, 2020
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Section 3 Data information

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